

Despatched: 29.09.14

STRATEGY AND PERFORMANCE ADVISORY COMMITTEE

<u>07 October 2014 at 7.00 pm</u> Conference Room, Argyle Road, Sevenoaks

AGENDA

Membership:

Chairman: Cllr. Fleming Vice-Chairman: Cllr. Dickins
Cllrs. Abraham, Mrs. Bayley, Clark, Eyre, Mrs. George, Mrs. Parkin, Mrs. Purves, Raikes,
Miss. Stack and Miss. Thornton

		<u>Pages</u>	<u>Contact</u>
Apo	logies for Absence		
1.	Minutes To agree the Minutes of the meeting of the Committee held on 24 June 2014, as a correct record	(Pages 1 - 6)	
2.	Declarations of Interest Any interests not already registered		
3.	Actions from Previous Meeting	(Pages 7 - 8)	
4.	Update from Portfolio Holder		Councillor Peter Fleming Tel: 01732 22718
5.	Referrals from Cabinet or the Audit Committee (if any)		10 011 02 221 10
6.	Budget 2015/16: Service Reviews and Service Change Impact Assessments (SCIAS)	(Pages 9 - 32)	Adrian Rowbotham Tel: 01732 22715
7.	Customer Experience Update	(Pages 33 - 34)	Amy Wilton Tel: 01732 227280
8.	Communication Members Working Group Brand Development Update Pest Control Marketing / See you next week Freighter Campaign	(Pages 35 - 44)	Councillor. Miss. Stack
9.	Update on Corporate Plan	(Pages 45 - 64)	Lee Banks Tel: 01732 22716:
10.	Equalities Update	(Pages 65 - 74)	Lee Banks

Tel: 01732 227161

11. **Work Plan** (Pages 75 - 76)

EXEMPT ITEMS

(At the time of preparing this agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public.)

To assist in the speedy and efficient despatch of business, Members wishing to obtain factual information on items included on the Agenda are asked to enquire of the appropriate Contact Officer named on a report prior to the day of the meeting.

Should you require a copy of this agenda or any of the reports listed on it in another format please do not hesitate to contact the Democratic Services Team as set out below.

For any other queries concerning this agenda or the meeting please contact:

The Democratic Services Team (01732 227241)